

## Community of Practice on Social Accountability (CoPSA)

Anchored by CUTS in partnership with ANSA SAR

### South Asia Regional Training on Social Accountability Tools

September 18-20, Grand Hotel, Kathmandu, Nepal

#### Programme Schedule

<b>September 17, 2012 (Monday) Arrival, Welcome Reception at 7.30 pm</b> (only for residential participants)		
<b>Day – I, September 18, 2012 (Tuesday)</b>		
8.30 a.m.	Registration of Participants	CUTS
8.45-9.00	Self Introduction	Participants
9.00-10.15	<b>Inaugural Session</b>	
	Welcome & Introduction	<b>George Cheriyan</b> Director, CUTS International
	Greetings from CoPSA Country Anchor (Nepal)	<b>Mr. Kedar Khadka</b> , Member, Management Committee, Pro Public, Nepal
	Communities of Practice (CoP): Overall perspective & ANSA SAR initiatives	<b>Ms. Nuzhat Jabin</b> , Programme Manager ANSA SAR
	Overview of CoPSA	<b>Om Prakash Arya</b> Sr. Project Coordinator CUTS
	Special Address	<b>Ms. Carolina Vaira</b> Social Accountability Unit The World Bank Institute (WBISG), Washington DC
	Overview of Governance Scenario in South Asia: Challenges & Way Forward'	<b>Mr. Richard Holloway</b> Program Coordinator Program for Accountability in Nepal (PRAN), The World Bank, Nepal
	Vote of thanks	<b>Amar Deep Singh</b> , Sr. Project Officer, CUTS
10.15-10.45	Tea Break	
10.45	Group Photo	
11.00-12.00 noon	<b>An introduction to Governance &amp; Accountability</b> <u>Session Objective:</u> Providing an over view of governance and accountability, about SAC concept and tools to the participants <u>Methodology:</u> <ul style="list-style-type: none"> <li>• Screening of documentary (SAC in Action)</li> <li>• Power Point Presentation</li> <li>• Questions and clarifications</li> </ul>	<b>George Cheriyan</b>
12.00 – 1.00 pm	Social Accountability Tools - Improving Citizen Participation for Open and Collaborative Governance	<b>Carolina Vaira</b>
1.00 – 2.00	Lunch	

2.00 – 3.10	<b>Public Expenditure Tracking Survey (PETS)</b> <u>Session Objectives:</u> <ul style="list-style-type: none"> <li>To make participants understand what is PETS and how to use it.</li> </ul> <u>Methodology</u> <ul style="list-style-type: none"> <li>Power Point Presentation</li> <li>Small Group Conversations</li> </ul>	<b>George Cheriyan</b>
3.10 – 3.30	<b>“Listening to each other”</b>	<b>Selected participants</b>
3.30 – 4.00	<b>Tea</b>	
4.00 – 5.30	<b>FoI as a Social Accountability Tool</b> <u>Session Objectives:</u> <ul style="list-style-type: none"> <li>To make participants understand how to use FoI laws to reform the processes and to enhance the transparency and accountability in service delivery.</li> </ul> <u>Methodology</u> <ul style="list-style-type: none"> <li>Power Point Presentation</li> <li>Questions and clarifications</li> </ul>	<b>Madhu Sudan Sharma</b> Project Coordinator, CUTS
5.30-6.00	<b>Summing up and closing of Day I</b>	
<b>Day – II, September 19, 2012 (Wednesday)</b>		
9.00-9.30	Recap of Day I	
9.30-10.30	<b>Public Hearing</b> <u>Session Objectives:</u> <ul style="list-style-type: none"> <li>To make participants understand how public hearings can be conducted and to use it to enhance the transparency and accountability.</li> </ul> <u>Methodology</u> <ul style="list-style-type: none"> <li>Power Point Presentation</li> <li>Questions and clarifications</li> </ul>	<b>Kedar Khadka</b>
10.30-11.00	<b>Tea</b>	
11.00-12.00	<b>Community Score Card (CSC):</b> <u>Introduction</u> <u>Objective:</u> <ul style="list-style-type: none"> <li>Enable Participants to understand the context, rationale, benefits, risks and steps of the CSC</li> <li>How it can be used as a tool for performance monitoring</li> </ul> <u>Methodology</u> <ul style="list-style-type: none"> <li>Power Point Presentation</li> <li>Questions and clarifications</li> <li>Screening of documentary (SAC in Action I)</li> </ul>	<b>Om Prakash Arya &amp; Amar Deep Singh</b>
12.00 – 12.20	<b>Listening to each other</b>	<b>Selected participants</b>
12.20.1.00	<u>Input Tracking Score Card</u> <u>Session Objectives:</u> <ul style="list-style-type: none"> <li>Understand the rationale and use of input tracking scorecard in performance monitoring</li> <li>Understand the steps/mechanism for conducting Input Tracking</li> </ul>	

1.00-2.00	<b>Lunch Break</b>	
2.00-3.30	<u>Community-Generated Performance Score Card</u> <u>Session Objectives:</u> <ul style="list-style-type: none"> <li>• Understand the role of communities in generating a performance scorecard</li> <li>• Understand the steps for developing a community-generated scorecard and scoring</li> </ul> <u>Methodology</u> <ul style="list-style-type: none"> <li>• Power Point Presentation</li> <li>• Questions and clarifications</li> <li>• Case Situation</li> </ul>	
3.30-4.00	<b>Tea break</b>	
4.00-5.30	Group work & reporting back	
5.30-6.00	Summing up and closing of Day II	
<b>Day – III, September 20, 2012 (Thursday)</b>		
9.00-9.30	Recap of Day II	
9.30-10.30	<u>Service Provider Self Evaluation Score Card</u> <u>Session Objectives:</u> <ul style="list-style-type: none"> <li>• Understand the rationale and use of Service Provider Self-Evaluation in performance monitoring</li> <li>• Participants understand the steps/mechanism for a Service Provider Self-Evaluation</li> </ul>	
10.30-11.00	<u>Group work &amp; reporting back</u>	
11.00-11.30	<u>Tea Break</u>	
11.30-12.30	<u>Interface Meeting (IM) and Action Planning</u> <u>Session Objectives:</u> <ul style="list-style-type: none"> <li>• To make the participants understand what is IM and the tips for facilitating an IM</li> <li>• Participants understand the preparation of Action Plan</li> </ul>	
<b>1.00-2.00</b>	<b>Lunch Break</b>	
2.00-2.45	Group work: Role Play on IM & review	
2.45-3.15	Repeat Score Card & Revisiting the CSC steps: Questions & clarifications	
3.15-3.45	<b>“Putting knowledge into practice”</b> (Brief presentations on 5 most critical challenges faced and possible opportunities/entry points in order to implement each of the SA tools presented)	Selected participants
3.45-4.00	<b>Evaluation of the Training, feedback</b>	
4.00-4.15	Tea Break	
4.15-5.00	<b>Valedictory Session: Address</b>	<b>Ms. Tahseen Sayed</b> Country Manager for Nepal The World Bank, Nepal
	Concluding remarks, way forward of the CoPSA & Vote of thanks	<b>Carolina, Nuzhat &amp; George</b>
<b>September 21, 2012 (Friday) Departure (overseas participants)</b>		